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28 July 2023

Dear Mayor Hill-Lewis, Councillors Quintas and Manuel, Mr. Mbandazayo, Ms. Campbell and Mr. Slingers

**RE: SERVICE LEVEL PLAN BETWEEN THE CITY OF CAPE TOWN AND PRASA**

We write on behalf of #UniteBehind.

1. #UniteBehind is concerned that there has been no further communication from your office regarding our demand that the Passenger Rail Agency of South Africa (PRASA) and the City of Cape Town conclude a service level plan in terms of section 11(c)(xix) of the National Land Transport Act (Act 5 of 2009).
2. The City committed to concluding such a plan and we were apprised of the fact that you have entered into negotiations on the plan about four months ago. Further, it has been 18 months since #UniteBehind approached your office on your constitutional and statutory duties to ensure that a service level plan between yourselves and PRASA is finalised.

3. There are many reasons why the conclusion and publication of such a service level plan is urgent. The plan has increasingly become an emergency because of the constant announcements of delays the opening of the Central Line by PRASA, which serves the majority of the working class people in our City.
4. #UniteBehind has no choice but to demand that you produce the plan or furnish us with legally justifiable reasons for the failure to enter and publish such a plan by close of business on 04 August 2023. Please include any and all attempts to conclude such plan with PRASA. Otherwise, we will have to approach the courts for urgent relief.

#UniteBehind remains confident that you are committed to both the implementation of a service level plan that meets constitutional muster and the devolution of commuter rail services to the City of Cape Town.

Yours sincerely,



Zackie Achmat



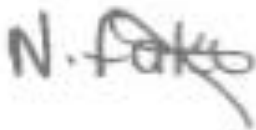
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